

**WINDERMERE DAY
CENTRE**

The Centre is set up to
provide Day Care for

Frail, Older people

mainly in Bowness and
Windermere although
everyone is welcome as
long as suitable transport
can be arranged.

**BOWNESS AND
WINDERMERE COMMUNITY
CARE TRUST**

**CHARITY REG NO
1079452
ENGLAND**

Windermere Day Centre
at The Marchesi Centre,
Holly Road,
WINDERMERE, LA23 2AF

Telephone:
07874 009 808
Email:
daycentre@ktdbroadband.com



**WINDERMERE
DAY
CENTRE**

INFORMATION

BOWNESS AND WINDERMERE COMMUNITY CARE TRUST



**TEL:
NIGEL KELLY
07874 009 808**

WINDERMERE DAY CENTRE

The Centre is set up to provide Day Care for Frail, Older people – mainly in Bowness and Windermere although everyone is welcome as long as suitable transport can be arranged.

INTRODUCTION

We meet on

Mondays and Fridays

from 10 .a.m. until 3 p.m. in the

Millennium Room at

The Marchesi Centre in Windermere

- but we are a separate Charity; hence
- a different telephone number!
07874 009 808

To attend, you need to be referred by a Social Worker either from the County Council's Adult Social Care or the Westmorland General Hospital.

You can start the process by 'phoning (01539) 713377 and Adult Social Care will arrange for an assessment.



ACTIVITIES

Arriving between 9.45 and 10.00 for a welcome cup of tea or coffee you will have the chance of a chat with the other members.

During the morning, we usually have some

- General conversation
- chair-based exercises to music,
- Games of "Hangman", "Beetle" or Bingo
- Quizzes and Crosswords.

Lunch, prepared at the Centre, is a traditional main course and hot pudding.

In the afternoon, we clear away and put out games tables for

- Scrabble, Whist or Dominoes and
- Finish with a Sing-a-long of your favourites.

TRANSPORT

If family or friends cannot provide you with transport, this can be arranged via a local taxi firm if you live in Bowness or Windermere. This will be discussed as part of the Referral.

COSTS

As a rough guide, you may have to pay a £10 charge for the day's care at the Centre (which equates to £2 an hour) and make a contribution of £3.50 towards the meal and refreshments provided.

You will discover more on your assessment.

These charges are variable as they are based on National Regulations and you may end up not paying anything but the £3.50 contribution.

CONFIDENTIALITY, MEDICATION AND EXISTING MEDICAL CONDITIONS

The Trust has a Confidentiality Policy but obviously we need to know about any medication you may need to take during your day with us and conditions such as Diabetes which may affect your enjoyment of the day and the care we give you.

Similarly, we may need to speak to your Social Worker, family or Carer about your care or wellbeing and you will be asked to confirm your consent to sharing this limited information. You will also be asked for your consent to a photograph of you being kept in our records.

COMMENTS, COMPLIMENTS AND COMPLAINTS

Please speak to the Day Centre Co-ordinator Nigel Kelly if you would like further information.

If, when you join us, you have a complaint or query then again raise the matter with him to begin with.

If you are unhappy with the response, then you can contact the Trust's Chairman Bill Smith on (015394) 40020

Further information is available on the County Council's website for Adult Social Care

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